| REC.<br>N° | REC.   | PRIORITY       | ACTION PLAN   | TARGET DATE  | PERSON<br>RESPONSIBLE  |
|------------|--|----------------|---|--|--|
| 1          | The Agency should prepare a multiannual programme and submit it to the Administrative Board for adoption | Important      | On the basis of the new Financial Regulation,<br>the Commission is introducing a single<br>programming document for EU agencies,<br>which will include the AWP, multiannual<br>programme, MSPP and draft budget. The<br>Agency will adapt its programming (including<br>multiannual programming) to the new format<br>as soon as the new single programming<br>document for agencies is adopted.  | Q1 2015 at the<br>earliest (for the<br>2016<br>programming<br>exercise). | Director;<br>Heads of<br>Departments;<br>Strategy,<br>Coordination<br>and<br>Compliance<br>Advisor |
| 2          | Finalise and formalise the process establishing the AWP  | Important      | <ul> <li>The Agency will adopt written guidelines formalising the process establishing the AWP, including:</li> <li>The legal basis and other references;</li> <li>Description of the internal process, identifying the main steps, inputs to and outputs of the main steps;</li> <li>Applicable deadlines;</li> <li>A clear indication of the roles and responsibilities;</li> <li>An indication of the deadlines;</li> <li>The involvement of stakeholders (consultation);</li> <li>External communication of the AWP.</li> </ul> | Q1 2014  | Strategy,<br>Coordination<br>and<br>Compliance<br>Advisor  |
| 3          | Improve the structure, enhance the contents and ensure completeness of the AWP                           | Very Important | In the next AWP exercise the Agency will<br>strive to clearly define its activities and<br>reinforce its performance measurement<br>system, mainly objectives indicators, targets<br>and, where applicable, deliverables.<br>Activities will include all operational and<br>administrative support tasks carried out by the<br>Agency and will be accompanied by an<br>assessment of the risks involved.  | Q1 – Q2 2014<br>(for 2015 WP<br>programming<br>exercise)                 | Director;<br>Heads of<br>Departments;<br>Strategy,<br>Coordination<br>and<br>Compliance<br>Advisor |

| 4 | Develop SMART objectives and performance indicators for the activities defined in the AWP | Important      | Prior to the 2015 budget and AWP exercise,<br>the Agency will evaluate its current<br>performance indicators, also in line with the<br>experience gained with its "traffic lights"<br>system. The results of this exercise will feed<br>into the development of the AWP.   | Evaluation of<br>performance<br>indicators: Q1<br>2014<br>Introduction of<br>new indicators<br>Q1 – Q2 2014 (in<br>2015 AWP<br>exercise) | Assistant to<br>the Director;<br>Strategy,<br>Coordination<br>and<br>Compliance<br>Advisor |
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| 5 | Revise the 2013 AWP   | Important      | The 2013 AWP will be revised following the final decision on the availability of funds for REMIT, taken in mid-October.  | Q4 2013  | Assistant to the Director  |
| 6 | Strengthen planning and monitoring of procurement   | Very Important | The Agency will develop an appropriate tool<br>for planning and monitoring of procurement<br>activities, with a focus on timing, intermediate<br>steps/milestones and responsibilities for each<br>procurement procedure. It will include a traffic<br>light system which shall allow management to<br>identify any potential delays or backlogs and<br>shall be linked to monitoring of budget<br>implementation.   | Q1 2014  | Head of<br>Administration  |
| 7 | Finalise the ICT Strategy   | Important      | <ul> <li>The finalisation of the ICT Strategy will be performed to include the following important aspects: <ul> <li>To reflect the fact that the REMIT-related ICT capability has been transferred to the MMD;</li> <li>To separate the annual planning of IT activities from the ICT Strategy document;</li> <li>To have a Director's Decision for the approval of the ICT Strategy;</li> <li>Presentation of the ICT Strategy by the Director to the Administrative Board for endorsement.</li> </ul> </li> </ul> | Q1 2014  | IT Officer   |

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| 8  | Reinforce the operational planning process  | Important      | Operational planning will be reinforced at the<br>level of departments and of the Agency as a<br>whole. Management will look into ways of<br>ensuring that estimated FTEs allocated to<br>deliverables and activities in the AWP are<br>based on uniform assumptions by developing<br>guidelines to ensure consistency and<br>possibility for reality checks.<br>The Agency will consider developing some<br>monitoring system of time spent by staff<br>members working on a particular<br>activity/deliverable to establish a clear link<br>between activities and resources in future<br>planning cycles. | Review of the<br>system in Q1<br>2014<br>Q4 2014 | Heads of<br>Departments;<br>HR Officer;<br>Director Office |
| 9  | Enhance the description of the budgetary process and of the budgeting methodology | Important      | <ul> <li>Preparing a set of detailed guidelines<br/>including: <ul> <li>description of the annual budget<br/>process;</li> <li>description of the methodology to be<br/>used;</li> <li>main aspects to be observed when<br/>planning for expenditure under every<br/>category;</li> <li>responsibilities of involved actors,<br/>and</li> <li>budget process deadlines.</li> </ul> </li> </ul>   | Q4 2013  | Accounting<br>and Budget<br>Officer                        |
| 10 | Enhance scrutiny of budget transfer requests                                      | Important      | Develop a report that includes all budget<br>movements made up to date by budget line<br>and a brief description of the reasons for the<br>transfer. This report together with the budget<br>transfer monitoring table (€ amounts only)<br>shall be presented to the Authorising Officer<br>to enable the decision making process.   | Q4 2013  | Accounting<br>and Budget<br>Officer                        |
| 11 | Reinforce operational and budget implementation monitoring                        | Very Important | Monitoring operational activities<br>The Agency will review the traffic light system<br>with which it monitors operational activities.   | Q4 2013  | Assistant to the Director                                  |

| This monitoring system will be aligned<br>to deliverables and the performance indicators<br>as foreseen in the AWP. Particular attention<br>will be given to the follow-up mechanism in<br>cases of delays or underperformance.<br>The Agency will consider the alignment of the<br>approaches in individual departments so as to<br>improve the reporting package for monitoring<br>of the operational activities at department<br>level. This will support the traffic light<br>monitoring system. | Q1-2 2014 |                                     |
|--|-----------|-------------------------------------|
| Budget implementation monitoring<br>The regular monthly budget implementation<br>report incorporates the consumption forecast<br>for the months ahead and the analysis of the<br>variances refers to both the forecast and to<br>the monitoring of the procurement plan ( as<br>from Q1 2014).   | Q4 2013   | Accounting<br>and Budget<br>Officer |